**TANISHA**

**Introduction**

# I have been a globe trotter from the time I finished my graduation. I have been with a leading International Airline in India, for over9 Years as Cabin Crew. It is a desire to join company as I would like to explore and develop the inner potential that I have as a cabin crew.

# Since I am a very people’s person, I have always enjoyed working.

**Key Skills and Strengths**

* I am a hardworking, loyal and dedicated individual who constantly strives to succeed. I also pride myself on my integrity and professionalism.
* Excellent communication skills, both written and verbal, with the ability to liaise with people from diverse backgrounds.
* A highly organised individual who can work with minimal direction. I have excellent time management skills and complete each task to a high standard.
* I enjoy working in a team environment, but can also be relied upon to complete any task as an individual.
* Significant aviation industry experience with the ability to ensure high standards of customer service are maintained at all times.

**Educational Qualification**

**Graduation:**

BACHELORS IN COMMERCE

THAKUR COLLEGE OF SCIENCE AND COMMERCE

**Carrier History**

**Cabin crew**

 **– Kingfisher Airlines Pvt Ltd**

I joined Kingfisher in the year 2009. Served there for a year but had to quit because of the company closure.

**Saudi Arabian Airlines**

After Kingfisher I moved forward in my carrier by joining Saudi Arabian Airlines for a year and a half

**Airline in UAE**

Have been serving a well-reputed Airlines since over 7 years now .

It’s been over seven years since I have been flying international.

My job profile involved

* Following the service procedure designed by the airline and satisfying passenger needs.
* Making announcements in English, Hindi and bengali was also involved.
* Passenger safety is the most important job function.
* I am trained to understand and anticipate passenger needs.
* I have worked in First, Business and Economy class.
* I have been trained for the elaborate first class and business class service procedure.

I have been flight safety trained on Boeing 777- 300 , 777- 200 , Airbus 380, 321, 320, 319 and Embraer. I have got annually trained for emergency landing and ditching situations in a live environment. I have also got trained for fire fighting situations and have been thoroughly trained on first aid situations arising onboard. In my seven years of experience I have got trained for understanding different kinds of dangerous goods and the security threats.

**Silgate Solution Pvt. Ltd.**

I joined Silgate Solution services in 2007, along with my graduation in commerce. I worked as a customer support associate for almost 2 yrs. My job profile involved

* Dealing with Canadian and American customers.
* It was a very customer oriented job, wherein solving customer problems were of utmost importance.
* I dealt with customers with mortgage issuesand it was in my job to solve the issues and retain the customer.

**Languages and Skills**

**English:**Fluent reading, written and spoken

**Bengali:**  Fluent reading, written and spoken

**Hindi:** Fluent reading, written and spoken

**Personal Details**

* Sex Female
* Marital Status Single
* Native language Hindi
* Height 164 cm
* Weight 58 Kg
* Nationality Indian (UAE RESIDENT)
* Personal Contact tanisha-398444@2freemail.com
* Reference Mr. Anup P Bhatia, HR Consultant, Gulfjobseeker.com 0504973598

I am available for an interview online through this Zoom Link <https://zoom.us/j/4532401292?pwd=SUlYVEdSeEpGaWN6ZndUaGEzK0FjUT09>

**Personal Interest**

I enjoy travelling, when I am not on duty I like to travel with family and friends to different countries.

I enjoy playing guitar as and when I get time.

When I get time at home I thoroughly enjoy cooking.

**Declaration**

I hereby, declare that the information furnished above is authentic and complete to the best of my knowledge and belief.

**Place:** Mumbai, Maharashtra Tanisha