

***SUDEEP***

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***CAREER SUMMARY:***

***Sales Consultant***

***(2016- 05/10/20).***

***Hostess***

***M.H. Alshaya, LLC.***

***(2011-2015).***

***EDUCATION:***

***Bachelor’s Degree Arts.***

***N.B.U. India (2004-2007)***

**OBJECTIVES**

To build a career in a growing company that provides opportunity to gain more experience and knowledge and to grow with my talents and abilities along with the company and creative people in a positive working environment.

**Employment History**

|  |  |
| --- | --- |
| **Company: Dubai-based Company** | **2016-2020.** |

**Position**: **Sales Consultant**.

1. Delivering standard customer service.
2. Merchandising jewellery & refilling the stock as per standards. o Dealing with customer regarding gold & diamond jewellery. o Staying focused in demanding work environments, under

deadlines and pressure conditions.

o To achieve the store & individual sales, add on sale, cross selling, atv & upt.

o Daily inventory, transferring and receiving items. o Handling cash and card transaction as a cashier. o Customer Relationship Management.

**Company: M.H. Alshaya, Texas Roadhouse 2011-15.**

**Position**: **Host**.

1. Welcoming guest, escort them to their tables & provide extensive cuisine knowledge.
2. Maintaining Customer relationships in order to build long term

brand loyalty.

1. Attend to guest’s queries/complaints to resolve the problems. o Manage in person & telephone guest inquiries & customer

service requests.

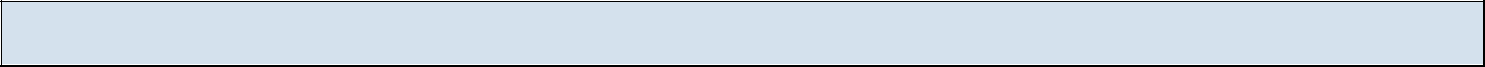
o Estimating wait time for guests & ensuring guests are taken good care while waiting.

o Ensuring customers are dealt with in a prompt & courteous manner for customer satisfaction.

**EDUCATION**

2004: Higher Secondary from West Bengal, Darjeeling, India.

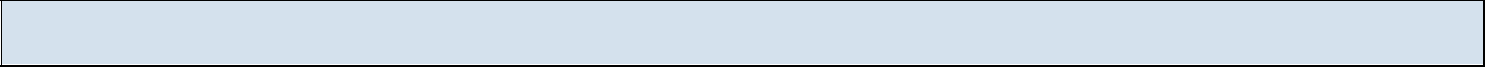
2007: Bachelor’s of Arts from North Bengal University, Darjeeling.

**KEY SKILLS**

1. A competent professional with good knowledge and experience in Retail industry. o Excellent communication skills and customer oriented.

o Flexible and willing to take on more responsibility and to balance workloads efficiently. o Enthusiastic and dependable.

o Quick learner and able to operate under pressure. o Believes in team work and can do multi tasking. o Customer Relationship Management.



**PERSONAL INFORMATIONS**

o Date of birth : 01/07/1983

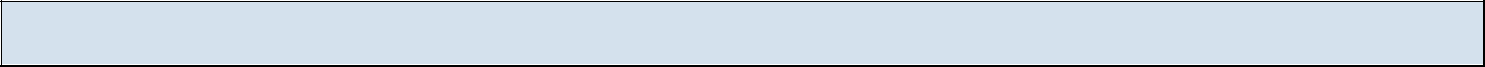
o Religion : Christian

o Nationality : Indian

1. Marital status : Single

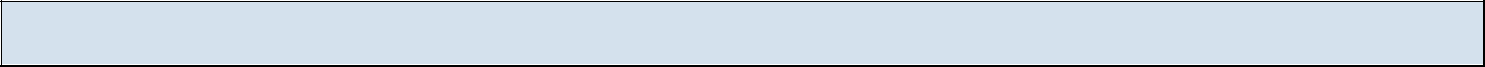
o Visa Status : Residential Visa

o Valid Until : 30/11/20



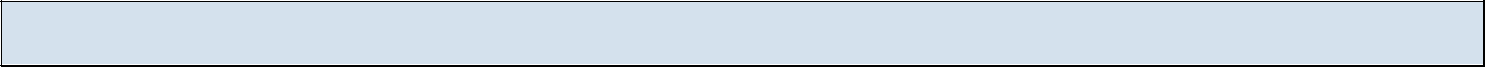
**PROFESSIONAL QULIFICATION**

1. Gold, Diamond/Gemstones & Pearl Training. o Damas Standard Customer Service Training. o Diploma in M.S. Office, E-mail and Internet. o Data entry operator.



**LANGUAGE KNOWN**

1. English: Read and Write. o Nepali: Read and Write. o Hindi: Read and Write.



**HOBBIES**

1. Interested in Photography.
2. Interested in all kind of Sports especially in Football.

**DECLARATION**

I hereby declare that the above furnished details and particulars are true and correct to the best of my knowledge and belief.

**SUDEEP**