ABDELKRIM



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EXPERIENCE

|  |  |  |  |
| --- | --- | --- | --- |
| *Nov-2019 -* |  |  |  |
|  |  |
| *Oct-2020* |  | Content moderator |  |
|  |  | Review of content of social media platforms |  |
|  |  | Developing manners of handling the target job. |  |
|  |  | The use of multiple tasking skill and information analysis. |  |
|  |  | Expert of working in international work environment. |  |
| *July-2019 -* |  | Finashore |  |
| *Nov-2019* |  | call center customer agent at Finashore on behalf ofONDA. |  |
|  |  | Mastering language skills in relation with customers. |  |
|  |  | Solving matters related to the service. |  |
|  |  | Adaptability and time management. |  |



EDUCATION

|  |  |  |  |
| --- | --- | --- | --- |
| *2019* |  | Ibno zohr university |  |
|  |  |
|  |  | Bachelor degree of english linguistic |  |
| *2018* |  | Ibno zohr university |  |
|  |  | undergraduate diploma of english studies |  |
| *2014* |  | Baccalaureate in human Sciences. |  |
| *Sept-2018* |  | Test of English for international communication (TOEIC). |  |
| *March-* |  | Youth Enhancement program certificate in Amideast laayoune. |  |
| *2019.* |  | Microsoft Oﬃce Specialist certificaties (Word,Excel,PowerPoint) |  |
| *Sept-2018* |  |  |



SKILLS

Excellent customer service. Superior communication skills. Team building. Decision making. Orgnized. Polite .



LANGUAGE

English French Arabic Spanish



PERSONAL DETAILS

|  |  |  |
| --- | --- | --- |
| Date of Birth | : | 28/07/1995 |
| Marital Status : | Single |
| Nationality | : | Moroccan |

